



FAQs: iPassConnect 3.0 for Mac OS X

Version: 1.0, March 2009

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General FAQs:

What is iPassConnect 3.0 for Mac OS X?

iPassConnect is a Mac application that lets you utilize your iPass account to login to Wi-Fi hotspots around the world. The iPassConnect software will bypass the normal authentication required at many of the world's hotspots and instead utilize your iPass account.

What is new in this version?

The software is was completely re-written for version 3.0. It is not an upgrade of the code from 2.39. It has been completely revamped for iPass Wi-Fi network detection, association, and login. This version focuses exclusively on Wi-Fi access, where previous versions were focused on dial-up.

Are there any language localization options with this software?

No. At this time, the software is only available in English.

Are there any customizable options with this software?

No, not at this time.

How is this client different than other iPassConnect clients?

iPassConnect 3.0 for Mac OS X installs as a menu bar utility. You access the software by clicking on the menu bar, rather than launching a "connection manager" type application. This Mac OS type integration preserves the ease-of-use of Wi-Fi that Mac users are accustomed to and enjoy.

Can you use the software for non-iPass locations?

iPassConnect 3.0 for Mac OS X can be used to connect to non-iPass hotspots and personal networks. It cannot currently be used to connect to 802.1x enabled on-campus networks.

What types of connections can this software make?

iPassConnect 3.0 for Mac OS X is a Wi-Fi only client at this time. Dial-up, Ethernet, or Mobile Broadband is not currently available.

Why doesn't this new version include dial-up capability?

iPassConnect 3.0 for Mac OS X is a completely new, re-written application from iPass. Most of the newer Mac computers do not have built-in modems. In addition, dial-up access on a Mac among iPass current customers is declining steadily. Because of this, iPass decided to focus its development effort on wireless technology.



I really need dial-up, should I not upgrade to this version?

iPassConnect 3.0 for Mac OS X can be installed alongside 2.3.x versions of iPassConnect. This allows you to take advantage of the enhanced Wi-Fi capabilities of the new software, but still allows you to use the older software for dial-up connections.

Is there an automatic upgrade from previous versions available?

No. iPassConnect 3.0 for Mac OS X requires a fresh installation.

What versions of OS X are supported?

Mac OS X 10.5 (Leopard) is the only operating system supported with this software. The software will function on OS X 10.4 (Tiger), but has some limitations. Because of this, it is only supported on 10.5. iPass is already working on 10.6 (Snow Leopard) support, which is not yet available from Apple. A new version of iPassConnect for Mac OS X will be required for Snow Leopard because of changes Apple is making to the Wi-Fi API framework in this version.

What are the memory and hard drive requirements of the software?

If the computer meets the minimum memory requirements to run the 10.5 (Leopard) Operating System, then it meets the memory requirements for iPassConnect 3.0 for Mac OS X (Apple requires 512MB). 5MB of disk space is required to install the software.

How large is the installer?

The installer is approximately 1 MB in size, small enough to be emailed to end users and downloaded quickly.

What are the 3 menu bar options available with the software?

The iPassConnect 3.0 for Mac OS X software can be configured to appear in the menu bar *in addition* to the native Apple AirPort menu option; it can also be configured to appear in the menu bar *instead* of the native Apple AirPort menu option; and it can be configured to not appear in the menu bar at all (turned off).

