Open Mobile 2.0.0 for Windows Touch Release Notes

VERSION 1.0, OCTOBER 2013

These release notes contain the latest news and information about Open Mobile 2.0.0 for Windows Touch, including new features and resolved issues.

New Features

The Open Mobile 2.0.0 release includes the following features:

- **In-App Hotspot Finder:** Improved the design and functionality of the Hotspot Finder by integrating it into the client, adding more venue information, and enhancing the map.
- **Gogo Inflight & Panasonic Inflight:** iPass now supports Gogo Inflight and Panasonic Inflight, allowing users to connect even when they are mid-flight.
- **Pre-Connect Credential Validation:** The user will only be re-prompted to enter their credentials if their username and/or password are invalid.
- **Customizable Speed Test:** Customize and configure Speed Test metrics for users on the Open Mobile Portal.
- **Enhanced User Authorization:** Profile subscription enhancements make it possible to authorize users on a profile and switch users from one profile to another.

System Requirements

Open Mobile 2.0.0 has the following system requirements:

- Wi-Fi capable Windows 8 device
- Users need an iPass account in order for the service to function. In addition, the user must be connected to the Internet, have an Activation Code, and (if necessary) a PIN to activate Open Mobile.

Supported Languages

- Open Mobile 2.0.0 for Windows Touch is supported in English, French, German, Japanese, and Spanish.

Resolved Issues

This release of Open Mobile resolved the following issues:

Issue ID	Description
121523	The **Hotspot Finder** displays the proper messages when the user is either offline or online.
120812	The list of networks has been updated with the most recent top networks (and as a result it now includes networks such as Telekom).

Known Limitations

This release of Open Mobile includes the following known limitations:

Issue ID	Description
123778	Users may be asked for their credentials (even if AutoConnect is enabled), if their device goes into sleep or hibernate mode. If this is the case, users should enter their credentials when prompted.
123743	Some users may experience issues when connecting to Gogo Inflight where the **Activate Service** button isn't displayed properly. Users can scroll to see the button properly.

Known Issues

This release of Open Mobile includes the following known issues:

Issue ID	Description
123878, 123728	Users may experience some delays with notifications when connecting to a Gogo Inflight network. For further instructions on connecting, please refer to our [Gogo Inflight on Windows Touch](#) help page.
123804	It has been observed that on some Windows Touch devices, running on non-English operating systems, automated log in to Gogo Inflight networks may not be possible. Users can still log in manually through the landing page.
123551	When connecting to a Lufthansa inflight network, a user may experience an issue where Open Mobile indicates they are connected, but the user is actually not connected to the Internet.
N/A	Not all iPass hotspots are available for connection using this release of Open Mobile, like OpenAccess hotspots.